



SEAPORT HOTEL


Is Thrilled to Welcome August 7-9, 2020




The health and safety of all guests and team members is our top priority and we are proud of our SEAPORT SAFE STAY Program, and rest assured all staff you and your guests will interactive with have undergone intensive training on these initiatives:

SEAPORT'S SAFE STAY PROGRAM

FOR ALL GUESTS:


- While we will NOT be screening guests, out of responsibility and safety, we ask that by entering, you affirm that you have NOT been diagnosed with Covid-19, have NOT been in contact with anyone that is positive, nor are you experiencing symptoms such as: Cough, Fever, Difficulty Breathing, Sore Throat, Loss of Taste, Nausea, or any other prevalent symptoms.
 - Please rest assured all team members are screened daily upon arrival to work and when returning from all breaks
 - Masks are required by guests in all public spaces of the hotel (Lobby, Outlets, Elevators, Garage, etc.) and by all team members in ALL spaces. If you do not have masks, we have masks available in the Hotel Lobby. Masks should cover nose, mouth and chin, with no gaps.
 - We require social distancing of a minimum of 6' distance in all interactions, to be observed by guests and team members. Please note, during your
- 




experience, our team will be working to support this initiative and ensure it is being observed due to our commitment to safety for all.

- For elevators, we ask that families/groups that are travelling together stay together and for individual guests a maximum occupancy of 2 guests to ensure safety.
- There is signage throughout the property reminding guests of social distancing, mask requirement and identifying spacing for two-way corridors.
- **Please note: all guests attending will be required to sign a waiver. We will have a self-service station for this adjacent to check-in and wrist bracelets must always be worn.**

FOR-IN-HOUSE GUESTS:


- Check in time is 3:00 p.m. and Check out is at 12:00 p.m.
 - Our check-in process has been modified for your safety including plexi barriers, distancing and each guest will be issued a mask if necessary and a “key” that is touchless to be used to open doors and push elevator buttons. Additionally, our check in process has been modified to be as touchless as possible for your safety.
 - Please note, as part of our SAFE STAY Program, we are limiting the number of guests on floors. If you have requests for rooms to be adjacent, we kindly ask that you make these requests in advance by contacting our Guest Services team at 617-385-4516 to ensure we can accommodate you.
 - Once checked in, there will be no daily housekeeping service to ensure limited interactions. Should you have any needs for additional items or support, please contact Housekeeping department from your room.
 - Each room is equipped with a personal package of cleaning wipes and sanitizer.
 - Only necessary and essential items have been left in the guest rooms. Please note, each room does contain a refrigerator, **but all coffee makers have been removed for safety.**
 - Seaport is proud to offer a discounted \$17.00 overnight parking rate for self-parking in our garage. There is no valet parking currently.
 - Please note currently, there is no bell service.
 - Prior to arrival: rest assured every guest room has been expertly cleaned and sanitized, over and above our AAA award-winning standards, and that Guest rooms will remain vacant for 24 hours after a guest checks out
 - As per protocol, please arrive one hour prior to your scheduled performance time and check-in at the Step Up 2 Dance Check-in Desk,
- 



located on the Mezzanine Level of the Hotel. You may access the space from the lobby by taking the stairs up one level, or from the main bank of elevators to floor “M”

- For your health and safety, guest room floors are available with guestroom key access only.
- For outside food deliveries to be enjoyed in your guest room, please note that deliveries will only be allowed to come park outside the front door of the Hotel Lobby and your delivery person must call you when outside of the hotel so you may come to the lobby to receive your delivery. Due to key access, they cannot access guest room floors, nor may any Seaport Staff receive these deliveries on your behalf and deliver to your room.

FOR GUESTS COMING JUST FOR SCHEDULED PERFORMANCE TIME:

- Please note, currently there is one, elevator from the parking garage. Please do allow more time to arrive due to social distancing and elevator occupancy mandates.
 - Please note there is a discounted \$17.00 parking rate in the Seaport Hotel Garage. Be sure to take your parking ticket with you and validate this at the self service station near the Step Up 2 Dance Registration Desk on the Mezzanine Level of the Hotel. You may pay by credit card to exit at the gate or pay cash at the self-service kiosk in the Business center, located next to the front desk at the lobby level of the Hotel.
 - Please note, there are NO seats or places to wait in public areas or in the space used by the event.
 - As per protocol, please arrive one hour prior to your scheduled performance time and check-in at the Step Up 2 Dance Check-in Desk, located on the Mezzanine Level of the Hotel. You may access the space from the lobby by taking the stairs up one level, or from the main bank of elevators to floor “M”
 - Please note, no outside food or beverages may be delivered to the hotel to guests in the function or public spaces.
- 



ADDITIONAL HOTEL SERVICES AND INFORMATION

ARRIVAL:

- Please note, there is only one point of arrival into and out of the Hotel, located at the Front Door, One Seaport Lane. From the underground parking garage, please utilize the single Hotel Lobby Elevator bank to access the Hotel Lobby, for both in-house and drive-in attendees.


BUSINESS CENTER:

- Our Business Center is located on the Lobby Level, to the right of the front desk.
- We kindly ask that to maintain social distancing, maximum occupancy of 2 guests.
- The self service parking payment kiosk for guests paying by cash (daytime drive in guests only) is located here.

CHECK IN FOR THE PROGRAM:

- As per protocol, please arrive one hour prior to your scheduled performance time and check-in at the Step Up 2 Dance Check-in Desk, located on the Mezzanine Level of the Hotel. You may access the space from the lobby by taking the stairs up one level, or from the main bank of elevators to floor “M”

HEALTH CLUB:

- At this time, WAVE Health and Fitness is closed, however we are pleased our indoor Pool will be open. Please note this is available to in-house guests only and by reservation only. To book a time slot at the pool, please contact the Front Desk. Hours will be Thursday and Friday from 12:00 p.m.-8:00 p.m., Saturday 9:00 a.m.-9:00 p.m. and Sunday, 8:00 p.m.-12:00 p.m. For your health and safety, this is limited to one family or group at a time, and may be reserved in 45 minute increments, based on a maximum of 1 slot per family. There will be cleaning and sanitizing between reservations.
- 

IN-HOUSE DINING OPTIONS:

- Seaport Café located on the Lobby Level of the Hotel will be open for Breakfast and Lunch only for Hotel Guests from 6:30 a.m.-2:00 p.m. Monday-Thursday and Sunday, and as a special consideration for Step Up 2 Dance, from 6:30 a.m.-6:00 p.m. on Friday 8/7 and Saturday, 8/8 for in-house and daytime attendees. To place an order, please visit the café, a limited selection of beer and wine is available for in-room consumption for in-house guests only.
- TAMO Bistro + Bar will be open daily to drive in and overnight guests for Dinner, from 4:00 p.m.-10:00 p.m. daily (please note kitchen closes at 9:00 p.m.) For your safety, TAMO's menu will be available via QR code or the website, and all tables will be socially distanced for safety.
- We will have signage for this located near the Mezzanine Level.
- **Please note that In Room Dining (room service) is not available currently.**

OFF-PROPERTY DINING OPTIONS:

- Please see our restaurant and casual dining guides and note that we will have these available at the Step Up 2 Dance Check in Desk on the Mezzanine Level of the Hotel during the program.
- We will have hard copies of this in the Hotel Lobby and at a special table exclusively for your guests in the Mezzanine Level near Check in.

PARKING:

- Special discounted overnight and daytime \$17.00 parking rate per day/overnight.
- For in-house guests: this charge will automatically be added to your room bill.
- For drive-in guests: Please bring your parking ticket with you to the Step Up 2 Dance Check in desk located on the Mezzanine Level of the Seaport Hotel. We will have a self-service encoder available for you to validate. You may pay by cash at the kiosk in the Business Center, located in the Lobby Level of the Hotel. For credit card payments, you may pay at the gate.



THINGS TO DO:

- Please see the “Things to do” in the Seaport district for information about making the most of your time in our exciting neighborhood!
- We will have hard copies of this in the Hotel Lobby and at a special table exclusively for your guests in the Mezzanine Level near Check in.

WIFI:

- Seaport has complimentary WIFI for all in-house and day attendees. There is no password required for the Seaport Guest Network.

We look forward to welcoming you for a safe stay experience! Please call our main line with any questions, 617-385-4000 and see you in August!

